



295 Donald Lynch Boulevard Marlborough, MA 01752
P 508.970.0170 F 508.970.0169 www.bluecod.net

In The News

CAT DRILL: A SUCCESS

Marlborough, MA, June 17, 2010 – **Blue Cod Technologies, Inc.** of Marlborough, MA. is pleased to announce their successful completion of the CAT Drill with Homewise gearing up for the hurricane season.

On Wednesday, June 9th the Blue Cod Catastrophe (CAT) Team received over 100 claims within an hour to their CAT claim dedicated phone line. This is 30 more claims than taken last year with different scenarios and tougher criteria for CAT Team members to handle. The drill was also more of a challenge because of a higher than normal volume of calls that came in to the Blue Cod Customer Service Center. The Customer Service Center received over 1,000 calls, not including the CAT Team drill.

Over 60 CAT Team and Customer Service team members participated in the drill from all areas of Blue Cod. Pier Westra, Tom Mitchell, and Claims Manager Steve Backman from HomeWise were on site to participate in the drill as well. The drill started at 4:30 p.m. Blue Cod received 218 calls in total, for both Customer Service and the CAT Team.

"We get better at this every year," said Mr. Backman. "We will address some small issues that arose, but we [Homewise] are very happy with the results."

Homewise took the information from the drill and will also use it for their analysis to test the software that is used for assigning claims to agents.

"I am very proud of the CAT team this year," said Brian Carignan, Blue Cod's BPO Project Manager. "We had a lot of new members and they all pulled together and did a fantastic job of handling the drill. I have a great deal of confidence that we will be ready for the next big storm."

About Blue Cod Technologies, Inc.

Blue Cod Technologies, Inc. delivers innovative solutions and services for organizations in the property and casualty insurance industry. Our hosted policy administration solution and broad spectrum of BPO (Business Process Outsourcing) services offer a complete solution for start-up carriers and companies considering venturing into new markets. Through our specialized products and services, we provide insurance companies with rapid deployment of new insurance products, enhanced disaster recovery capabilities, custom-application development, enterprise systems integration, and web-extension of enterprise systems.

Contact:

Sandra St. Onge
Communications Specialist
(508) 970-0170 Ext: 1204
Sandra.St.Onge@bluecod.net

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