



Blue Cod Technologies delivers a broad range of innovative solutions for the unique challenges facing the property and casualty industry. Our business savvy consultants, workflow oriented software products, customer focused BPO staff, and customized hosted application services address growing demands made on carriers to provide quality service, reduce operating costs, and meet compliance standards. Our customers range from small start-ups to large insurers and everything in between. People, not technology, drive the business world. Quality services and quality products can come only from quality individuals. For this reason, we believe our people are the essence of our company and our greatest asset.

Our Products

We design our products around the people who need them most – the front line CSRs, adjusters, underwriters and billing people. Blue Cod's suite of work management applications puts the information people need at their fingertips and helps them use it effectively.

Our Services

Products tell only part of our story. Blue Cod Technologies offers a wide variety of services to customers.

- Custom application development, including website development and web-extensions to enterprise applications;
- Strategic IT consulting and project management services;
- Outsourcing services, including hosting a fully integrated policy processing solution.

Information at your fingertips



Customer Service and Relationship Management System

AllOne is a streamlined user interface that provides a 360 degree view of information needed for day-to-day operations while eliminating the need to access multiple systems.

Today's insurance business is about relationships – relationships with customers, potential customers, and agents. Blue Cod AllOne brings relationship management functionality to your existing enterprise information system. AllOne's easy-to-master user screens and customizable database integration features allow you to get the most out of what you already have at a fraction of the cost of replacement systems. This innovative product ties together multiple enterprise applications and databases into one cohesive "360 degree view" of customer, agent, vendor, policy, billing, and claim information.

No two organizations are exactly alike. We believe that "One Size Fits One." When we install Blue Cod AllOne, we customize it to your organization's unique needs; therefore, the information AllOne displays will be only what you want it and need it to be. Your service people will have a valuable relationship management tool designed specifically for them.

AllOne Advantages:

- Consolidated and secure view of all relevant customer information.
- Reduces need for costly data conversions for legacy or parallel systems by extracting necessary data from different databases and displaying it in a common format.
- Robust security access for agents with security features that limit access only to their own customers
- Displays all policies associated with a customer.
- Displays policy detail.
- Displays complete billing information with balances.
- Displays basic claims information in an easy to understand format.
- E-filing lets users attach any type of document or image as a permanent part of the customer record.
- Displays all messages, activity log and notepad entries associated with a policy.
- Displays all letters and diary records associated with a policy, claim, or client.
- Virtual notepad and activity log functionality.



Correspondence Manager

Allwrite correspondence manager allows you to generate accurate, professional forms and letters to your customers while creating a permanent, ongoing historical record.

With the click of a button, Blue Cod Allwrite helps you generate accurate, professional forms and letters. Information from your database pre-fills with standard text in a Microsoft Word™ document. You can insert additional text of your own, apply special formatting, add logos and signatures...whatever you like. And once the document itself is mailed or the email is sent, it remains on your system as a permanent record. Allwrite comes with an easy-to-use template manager that allows you to build and categorize new letter templates for quick and easy access.

It's great when you've found an application that puts all the right information at your fingertips, but what happens when you want to share that information with others? Blue Cod Allwrite is a more cost-effective and timely way to create, store, and share accurate, professional-looking correspondence.

Allwrite Advantages:

- Allwrite automatically searches your database for the information needed to create your letter. If data is missing or insufficient, Allwrite will prompt the user for the appropriate information.
- Allwrite merges the collected data into a Microsoft Word™ template selected by the user.
- The user can edit the document "on-the-fly" and can add personalized details.
- A diary can be set automatically to follow up on the correspondence.
- The user can attach a "note" to the letter detailing other pertinent information.
- When the user is satisfied with the letter, he or she can print and save it.
- This letter becomes a permanent record to the policy and is available for on-line viewing.
- The final document can be saved as a Word (.DOC) file or as an Adobe (.PDF) file.
- Allwrite's letter management tools lets you create, edit, and delete templates.
- Allwrite can be used with any ODBC-compliant database or application.



BLUE COD Allgenda™

Workflow Integration System

Allgenda™ is an essential tool for optimizing your workflow. Your individual and group tasks are scheduled, prioritized, delegated, and tracked by one comprehensive, intuitive application.

A well-designed work management system can mean the difference between success and chaos. With our Blue Cod Allgenda™ diary solution, your individual and group tasks are scheduled, prioritized, delegated, and tracked by one comprehensive, intuitive application. Far more than a day planner, Allgenda is an essential tool for optimizing your workflow to achieve your individual or departmental goals in an organized and timely manner.

Our Allgenda solution was designed by insurance people who are experienced at handling customers. Allgenda - like the rest of our work management suite - will help the front-line customer service representative, underwriter, adjuster, and other personnel from virtually any other department better manage their workloads and deliver better, more cost-efficient service to customers.

Allgenda Advantages:

- Allgenda puts the power of a state-of-the-art diary system in the hands of the people who need it.
- Organize diaries the way you want them – by priority, date range, person, or department.
- Users are automatically notified of new assignments.
- Security allows users to specify who can view or access their diaries.
- E-filing allows users to attach documents to the diary record and route them to anyone on the system.
- Manager and supervisor security allows access to staff diaries. Individual departments can define specialty diaries that may only be viewed by members of that specified department.
- Diaries can be archived and stored as permanent records.
- Transfer options allow the transfer of a single diary or a block of diaries to another person.
- Departmental or unit diaries allow flexibility in assignments.
- An array of report options are available for tracking workloads.